

Bango Wind Farm - Complaints Register – July 2020

As of August 1st 2020, the below complaints have been received via:

Project complaints line – 1300 634 865 / email – info@bangowindfarm.com.au / -or- / mail – PO Box 731 Jamison Centre ACT 2614.

ID	Date	Received by	Method	Nature	Action taken	Date of Action	Status
BAN126	16.01.2020	LD Community Engagement	E-mail	Concern re visuals from home @ distance of 4.3km	This matter had been addressed Oct/Nov 2018 by K Old. On advice from J Post - reiterated information provided by K Old as it was still relevant/accurate.	16.01.2020	Ongoing – 24.01.2020
Anon	23.06.2020	LD Community Engagement	1300 phone	<i>“Bango Projects – contractors that travelling up the Lachlan Valley and they are driving really really dangerously – overtaking risks to – like cowboys”</i>	Anonymous call – no details left. Unable to respond to caller. Indicative advice provided to Downer by CWP	24.06.2020	
SafeWork NSW	15.05.2020	CWPAM Canberra Office	Letter	Inadequate noise and dust controls	CWP notified contractors of letter.		Addressed
DS-N’br	19.07.2020	MM LD	1300 phone & LD phone	Noise complaint - Sunday and lots of hammering noise	Matter addressed with contractors DS advised	20.07.2020	Addressed
RV – N’br	19.07.2020	MM	1300 phone	Noise complaint - Sunday sounds like blasting noise	Matter addressed with contractors RV advised – not blasting	20.07.2020	Addressed
BAN126	20.07.2020	LD	Email	Unhappy with current vehicle movements along Lachlan Valley Way	Complaint noted	20.07.21	Noted
	20.07.2020	MM	Phone Call	National Windfarm Commissioner Representative	Called to discuss noise complaint and about works being undertaken over weekend. Confirmed details sent to Resident involved and emailed same information to representative	20.07.2020	Addressed